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Date April 25, 2005 Client-Matter 74577-030

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## Message

Re: Inventor : Robert MANN, et al.  
Serial No. : 09/841,219  
Filing Date : April 24, 2001  
Title : PERFORMANCE MEASUREMENT & MEASUREMENT  
Att'y Docket : 74577-030

Attached please find the following:

- 1) Amendment in response to the Office Action dated January 26, 2005.

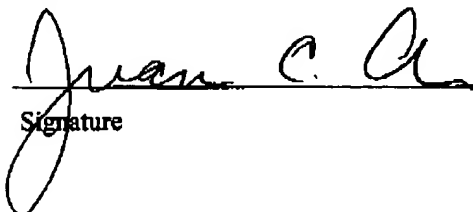
Please contact John C. Stellabotte at (212) 969-3413.

**FACSIMILE TRANSMISSION CERTIFICATE**

I hereby certify that these papers are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Juan C. Arias

Name of person signing the certification

April 25, 2005  
Signature Date

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PATENT  
Attorney Docket No.: 74577-030

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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Application of: Robert MANN, et al.  
Serial No. : 09/841,219  
Filing Date : April 24, 2001  
Entitled : PERFORMANCE MEASUREMENT & MANAGEMENT  
Examiner : Catherine M. Colon  
Group Art Unit: 3623

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Sir:

Applicant respectfully submits the following amendments and remarks in response to the Office Action mailed on January 26, 2005. Please amend the above-identified patent application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 10 of this paper.